

OTRS is the help desk software which used by the technical support team at Alzewayed Holding Group.

You can create ticket by tow deferent ways.

- Sending your problem by email to the Technical Support email support@gc.edu.sa .
- Creating your ticket on the system which will make it easier for you to follow up with it and see what is happening on the other side and you may do that by following the below steps:
 - Open the system website www.support.gc.edu.sa:8080
 - If you have username and password, you may log in other wise click sign up now

Al-Ghad Technical Support System

Login

[Forgot password?](#)

Not yet registered? [Sign up now.](#)

- Enter your information as request.

Al-Ghad Technical Support System

[← Back](#)

Create Account

Please fill out this form to receive login credentials.

- Check your e-mail address for your password

Al-Ghad Technical Support System

New account created. Sent login information to hmohssain@alzewaved.com.sa. Please check your email.

Login

[Forgot password?](#)

Not yet registered? [Sign up now.](#)

- You may now change your password by clicking preferences

AI-Ghad Technical Support System

Tickets FAQ

Welcome!

Please click the button below to create your first ticket.

Create your first ticket

Preferences Logout Haltham Mohssain

كليات الفد الدولية للعلوم الصحية
قسم الدعم الفني

- Enter your old password and then the new one to change it

Change password

Current password

New password

Verify password

Update

by OTRS 4
by pascom.net

- Now you can create ticket by choosing new ticket and filling the form

AI-Ghad Technical Support System

Tickets FAQ

* To: SUPPORT

* Subject: Test 1001

* Text:

Format - Font - Size - A - I - Ω

This is test Ticket don't close it.

Attachment: Browse... No file selected.

Priority: 3 normal

Submit

- You may also check your ticket by opening my tickets from the menu and choose the ticket that you want to follow up.

Tickets | FAQ | Preferences | Logout Haitham Mohssain

كليات الهندسة للعلوم الصحية
قسم الدعم الفني

Test 1001

Mr. Haitham Mohssain – Test 1001 0 m

From: Mr. Haitham Mohssain
To: SUPPORT
Subject: Test 1001

This is test Ticket don't close it.

Support Team at Al-Ghad International Colleges – Test 1001 0 m

From: Support Team at Al-Ghad International Colleges
To: Mr. Haitham Mohssain
Subject: Test 1001

To open links in the following article, you might need to press Ctrl or Cmd or Shift key while clicking the link (depending on your browser and OS).

Dear Sir,
Thank you for reporting your problem. Please bare with us and a support team member will contact you ASAP.
Your ticket number is
2016061364000021
If you have a user name on our system you can check your ticket on the following link
<http://support.gp.edu.sa/index.pl?Action=AgentTicketZoom;TicketID=1271>

Information

Ticket#: 2016061364000021
State: new
Priority: 3 normal
Queue: SUPPORT

